

CATHERINE HOPE

Background report to support
inclusion in the **2019 Guide To The
UK's Top Rated Financial Advisers**



Catherine Hope

Hope Mortgage Solutions

 Top Rated 2019

4.9 / 5  41 reviews

VouchedFor checks:

 FCA Regulated

 Recent Client Reviews

 Whole of Market Mortgage
Adviser

 Transparent Fees

 Positive First Impressions

Services offered

 Insurance & Protection

 Mortgages

Qualifications listed

Catherine has not added their qualifications to VouchedFor yet. Please ask Catherine for more details.

Client Reviews

Catherine Hope

Hope Mortgage Solutions



4.9 out of 5

Review from Verified Client

Bristol | September 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Excellent service. Delivered all information in a very user friendly way for someone who knows nothing about mortgages! She made the processes very simple for us. Very friendly throughout and at a very affordable rate - I would happily recommend her to anyone!

How did Catherine help you?

With securing our mortgage for our first home.

Have you seen the outcome you were hoping for?

Yes!

Review from Verified Client

Bristol | May 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Myself and my partner were in the process of looking and buying our first home. It is so overwhelming and such a huge commitment that we wanted as much advice and guidance throughout this important process.

How did Catherine help you?

Firstly Catherine helped us buy our first house! Catherine was extremely helpful, explaining the process and all the information clearly. If there was anything we still didn't understand she was happy to explain further. Catherine helped to settle any concerns along the way.

Have you seen the outcome you were hoping for?

Yes!!! We have our first house.

Review from Verified Client

Bristol | May 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

My partner and I were first time buyers, completely new to the world of mortgages and home ownership. We were looking for an adviser that could help us understand our affordability and explain the entire mortgage application process, whilst finding the most suitable mortgage product to our needs.

How did Catherine help you?

Catherine was able to help us understand the application process and explain a number of different products to us alongside their potential advantages and disadvantages. Working with Catherine helped relieve a lot of additional work and stress from ourselves, by being able to work with somebody experienced in the field to advise on a number of matters.

Have you seen the outcome you were hoping for?

Absolutely - Catherine made the process streamlined and worry free. We were able to get a really good value product that was fully explained to us. In addition to this, Catherine was able to help with some more general, first time buyer type questions, and was always quick and attentive to any queries we may have had.

What could they have done better?

Honestly, there is nothing Catherine could have done better. I'm genuinely 100% satisfied with the service received.

Review from Verified Client

Bristol | April 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

First time buyers

How did Catherine help you?

Mortgage product search and mortgage application as well as life insurance and critical illness insurance.

Have you seen the outcome you were hoping for?

Yes, successful application and complete on purchase.

Review from Verified Client

Bristol | April 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Buying our first home

How did Catherine help you?

Catherine has been really helpful throughout the whole process, from offering mortgage recommendations that really worked for us and our circumstances to taking care of all the paperwork to get our mortgage offer approved and even changed last minute when we've managed to negotiate a new price for the house. The advice provided has always been professional but friendly and she has kept on top of things during the whole time. I would definitely recommend Catherine to anybody but particularly to first time buyers like us. Her knowledge and understanding of the market really put us at ease and made us be confident we were making good decisions.

Have you seen the outcome you were hoping for?

Yes, we have got a really good mortgage rate and have successfully completed on the purchase of our home.

Review from Verified Client

Bristol | February 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Needing a mortgage

How did Catherine help you?

She found me an amazing mortgage deal

Have you seen the outcome you were hoping for?

Yes

What could they have done better?

Nothing

Review from Verified Client

Bristol | November 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I wanted to secure a mortgage on my first home.

How did Catherine help you?

Catherine provided me with really clear information and advice. She made the process of applying for and securing a mortgage as easy as it can be and, for a first time buyer, offered the time needed to fully explain all the details.

Have you seen the outcome you were hoping for?

Yes - my mortgage application was approved.

Review from Verified Client

Bristol | November 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I was a first time buyer

How did Catherine help you?

Catherine advised me on the best mortgage for me, about lawyers and all the insurances needed to buy a property.

Have you seen the outcome you were hoping for?

Yes, I bought a small flat and wouldn't have been possible without Catherine's help.

What could they have done better?

As a first time buyer I was completely clueless, Catherine went above and beyond any expectations I had. Couldn't have been better.

Review from Verified Client

Essex | November 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I was due to renew my mortgage and heard that Catherine would be the right person to help me.

How did Catherine help you?

She did very well in finding me a better mortgage and insurance policy. I cant thank here enough for her kindness and professionalism in helping me save money.

Have you seen the outcome you were hoping for?

Yes, even better as I have had my mortgage term reduced!

What could they have done better?

Catherine did a very good job from start to finish something which I could let her get on with and I did not have to worry. Keep up the good work, thank you.

Review from Verified Client

Wiltshire | November 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Mortgage

How did Catherine help you?

Catherine proceed excellent advice and was able to get us an excellent mortgage through hand.

Have you seen the outcome you were hoping for?

Yes

What could they have done better?

Nothing

Review from Verified Client

Hampshire | November 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

First time buyer

How did Catherine help you?

Cat didnt just help me find a mortgage, she gave me great advice.

Have you seen the outcome you were hoping for?

Yes 100%

Review from Verified Client

Bristol | September 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Re-mortgage.

How did Catherine help you?

She helped us find the best company available to re-mortgage with and who had the best offer.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

Review from Verified Client

London | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We needed to use a Financial adviser for our re-mortgage.

How did Catherine help you?

Catherine helped us to re-mortgage and was extremely helpful and thorough throughout the process. She also suggested some Insurance and Protection schemes.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, we have had a great outcome and are really happy with the service she provided.

What could they have done better?

Everything was great, Catherine chased all parties daily and did a great job ensuring that the re-mortgage went through as quickly as possible. She also sent follow up emails to our phone calls with all of the information that we had discussed, which is always really useful to have.

Review from Verified Client

Oxfordshire | April 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We're looking for refinancing on our house to pay for substantial improvements.

How did Catherine help you?

Cat helped us by talking us through the process, finding quotes and ultimately making a recommendation. Going into the conversations, I can't say that we had a good understanding of what we needed to do: but Cat's advice and expertise got us to where we needed to be. We will certainly be coming back to her in the future, and recommend her strongly.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

Review from Verified Client

Gloucestershire | April 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I was looking for a new mortgage in order to sell my house and move into a more expensive property.

How did Catherine help you?

Catherine asked and listened to my requirements including how much I was willing to extend my mortgage by. She came back with a range of options and found me a very good fixed rate 5 year deal. She spent time explaining the reasons why she looked at these deals and also on how may monthly payments would differ if I decided to increase the number of years, or borrow more or less.

What is your current situation? Have you seen the outcome you were hoping for?

I moved house less than 18 months ago safe in the knowledge that I could afford to move to a more expensive property. I know what I am paying each month and I am happy that I would have been very lucky to have found a better deal anywhere else or have found a more helpful adviser. In answer to the question, yes I did see the outcome I was hoping for.

What could they have done better?

Catherine was very polite, clear with her explanations, and took time to answer any queries.

Review from Verified Client

Wiltshire | April 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Buying a house.

How did Catherine help you?

Catherines really went above and beyond to help us mortgage our first home. After a bad experience with another broker it really stood out how much effort catherine was prepared to put in to make sure we got the right service.

What is your current situation? Have you seen the outcome you were hoping for?

Definitely!.

What could they have done better?

Catherine obviously gave it her all. I could not have asked for more.

Review from Verified Client

Gloucestershire | March 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Mortgage product was coming to an end and I decided against renewing my product with HSBC (sick and tired of their attitude and wanted to move my custom away from them). I wanted a financial adviser to search the market and take the hassle out of dealing with mortgage application.

How did Catherine help you?

Searched the whole market and found suitable products that met my initial request but then

helped advise by helping us choose a better product than I thought we would move to.

What is your current situation? Have you seen the outcome you were hoping for?

Absolutely, we are now on a very good term mortgage, was able to re-finance home improvements and it was also a very easy process for us to change the mortgage. I also didn't have to deal with the lender which is a big plus as it was so frustrating the last time I changed our mortgage.

What could they have done better?

Catherine could have been aware of progress and timescales better but I think this is more of a problem with lenders' inability to communicate their own progress with all concerned parties like their customers and mortgage advisers.

Review from Verified Client

Avon | January 2016

★★★★☆ 4.3 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Looking for a new interest only mortgage having come off our 3 year fixed deal.

How did Catherine help you?

She found us another interest only mortgage arrangement.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Not having to be reminded about our loan amount.

Review from Verified Client

Avon | January 2016

★★★★☆ 4.3 out of 5

Service: ★★★★★

Value: ★★★★★

Advice: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

First time buyer looking for a mortgage.

How did Catherine help you?

Found me a suitable mortgage with a good interest rate and my application was approved.

What is your current situation? Have you seen the outcome you were hoping for?

My mortgage application has been approved.

Review from Verified Client

Somerset | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We were moving house.

How did Catherine help you?

We wanted to move house and needed to know if we could afford the right mortgage. Catherine was very friendly and helpfull, and informed us of our quote and eventual mortgage at every stage. We could call her at any time if we had any queries and she was always very helpfull.

What is your current situation? Have you seen the outcome you were hoping for?

Yes. Catherine found us a mortgage which was affordable.

What could they have done better?

As far as we know - nothing.

Review from Verified Client

Somerset | December 2015

★★★★☆ 4.3 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Buying a new house (first time buyer).

How did Catherine help you?

Explained the process, gave great advice. Helped with finding the right mortgage (which was more difficult due to my partner being self employed), very professional and a pleasure to deal with.

What is your current situation? Have you seen the outcome you were hoping for?

Yes. We have a good mortgage and have just moved into our house!.

What could they have done better?

Nothing that I can see! Both Catherine and others at the company were really helpful and made buying our first house as stress free as possible.

Review from Verified Client

Avon | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Remortgage.

How did Catherine help you?

Catherine took care of everythingShe made the process of remortgaging very simple and easy to understand. I couldn't have done this myself.

What is your current situation? Have you seen the outcome you were hoping for?

YesI am very pleased with the outcomel only wish I'd gone to see Catherine earlier, she saved me a fortune.

What could they have done better?

I was enitially concerned that I wouldn't understand or be able to organise a remortgage but Catherine and her team did am amazing job The hole experience far exceeded my expectations

Review from Verified Client

Avon | December 2015

★★★★★ 4.7 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★☆

What were the circumstances that caused you to look for a Financial adviser?

I had a little bit of debt.

How did Catherine help you?

Catherine was amazing and helped us find the best mortgage deal.

What is your current situation? Have you seen the outcome you were hoping for?

Yes we are now in the house we wanted and now have a home for our son who was born not long after we moved in.

What could they have done better?

Catherine couldn't have done anything better as was fantastic from start to finish even when we where having trouble with solicitors she was there for support and advice

Review from Verified Client

Avon | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Moving house we were looking for building and contents insurance.

How did Catherine help you?

Catherine advised us on the type of policy that would suit us and she also did all the work in finding a policy that offered us the best value for money and arranging the policy.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Nothing, Catherine was excellent and I would recommend her to anyone who needed assistance in finding the best policy.

Review from Verified Client

Avon | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Trying to buy our first home.

How did Catherine help you?

She was our mortgage broker.

What is your current situation? Have you seen the outcome you were hoping for?

She secured us a mortgage.

Review from Verified Client

Avon | December 2015

★★★★☆ 4.3 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

First time buyer; no experience of locating good mortgage or time to look.

How did Catherine help you?

Sorted out my DIP immediately, advised me on mortgage product and got it for me.

What is your current situation? Have you seen the outcome you were hoping for?

House purchase complete, so yes.

Review from Verified Client

Avon | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Mortgage advice.

How did Catherine help you?

Found best Mortgage.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Nothing - Catherine was great.

Review from Verified Client

Avon | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Needed help with a large loan mortgage.

How did Catherine help you?

Secured best terms from market.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

No.

Review from Verified Client

Avon | December 2015

★★★★★ 4.7 out of 5

Advice: ★★★★★

Service: ★★★★★☆

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Lack of knowledge of the mortgage market.

How did Catherine help you?

She searches through the whole of the market to find the very best deal.

What is your current situation? Have you seen the outcome you were hoping for?

Yes I have completed on a house purchaae.

What could they have done better?

Nothing

Review from Verified Client

London | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

buying a house.

How did Catherine help you?

found a mortgage for me.

What is your current situation? Have you seen the outcome you were hoping for?

great job done by Catherine.

What could they have done better?

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Review from Verified Client

Somerset | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Mortgage.

How did Catherine help you?

Got as an excellent mortgage.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

Review from Verified Client

Avon | December 2015

★★★★★ 4.7 out of 5

Advice: ★★★★★☆

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Applying for a mortgage.

How did Catherine help you?

Catherine was fantastic and was able to adapt to some very unusual circumstances regarding my affordability, which, although initially outside of her experience zone, were handled professionally and efficiently.

What is your current situation? Have you seen the outcome you were hoping for?

Yes!.

What could they have done better?

In terms of communication and professionalism - nothing - I couldn't have hoped for more!

Review from Verified Client

Gloucestershire | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I'm an IT Contractor with a non-sterling day rate, and having taken a look at the market myself I was beginning to despair. I needed professional advice on both the mortgages that were available to me, and what mortgage amount I could achieve.

How did Catherine help you?

Catherine had a wealth of knowledge, and even with my circumstances based around the non-sterling day rate, she was able to help me navigate the market to find a mortgage even though I didn't think it was possible. She worked tirelessly to move the application forward,

first to an agreement in principle and then to the full offer.

What is your current situation? Have you seen the outcome you were hoping for?

We received the full offer, and are continuing to work with the solicitors and estate agents to move the purchase forward. I really can't recommend Catherine highly enough.

What could they have done better?

There was truly nothing I could fault with this application.

Review from Verified Client

London | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

My partner is doing a PhD so we needed a specialist in getting PhD students mortgages.

How did Catherine help you?

She found us a PhD-friendly mortgage, and was generally all-round excellent.

What is your current situation? Have you seen the outcome you were hoping for?

Yes!.

Review from Verified Client

Avon | December 2015

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

we needed a mortgage and my wife was on maternity leave so we only had one income for a year.

How did Catherine help you?

Keen to get on the property ladder with a new baby on the way, we had the chance to buy the house we were renting as long as we moved quickly, my wife works for a high street bank so we thought it would be a straightforward process with them, but as she was on

maternity leave they didn't want to know. Thankfully this was not a problem for the team at Fox Davidson, who speedily got us an agreement, they dealt with everything every step of the way and were always on hand to advise, highly recommended, thanks to the work of Catherine Hope we're now homeowners.

What is your current situation? Have you seen the outcome you were hoping for?

yes.

Review from Verified Client

Oxfordshire | November 2015

★★★★★ 5 out of 5

Value: ★★★★★

Service: ★★★★★

Advice: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I have recently moved back to the UK after 17 years living abroad on various assignments with a multi-national employer. I wanted to buy a house in the UK to have ready to move into on my return. Despite a large deposit and continued employment in the UK with the same employer, not being UK resident at the time of application meant that the majority of lenders viewed me as ineligible for a mortgage..

How did Catherine help you?

Catherine found a competitive mortgage for me and then helped me through additional the additional steps in the application required by my personal situation.

What is your current situation? Have you seen the outcome you were hoping for?

Definitely. The mortgage application was successful and I was able to buy a suitable house before my return to the UK avoiding unnecessary hassle for myself and family. We are all now happily settled back in the UK.
